

IT OPERATIONS MANAGER

GANNI is growing rapidly; we have newly established offices in New York and London and are opening new retail stores. At the same time, we are connecting the company digitally on all levels and driving innovative projects to take GANNI from a fashion company doing tech to a tech company doing fashion. Therefore, we are looking for a highly energetic and passionate IT professional to join our digital team and help us take our infrastructure and IT operations to the next level.

Our ideal candidate is able to take initiative and get things done. Maybe you have done so already in a start-up or growth company. You must possess great stakeholder management skills, know the difference between cloud and premise and be capable of keeping vendors to their SLAs.

You will have the opportunity to contribute to the development of the job and have a high degree of influence on your tasks.

RESPONSIBILITIES WILL INCLUDE:

- Global IT operations including performance monitoring, documentation and optimization
- Vendor relationship management including contract review, performance vs. SLAs, quarterly meetings etc.
- Global store and staff support including set-up, performance and QC
- Device management (office and stores)
- Application management (users and subscriptions)
- Security & GDPR
- Technical training of store employees
- Ad hoc projects

WE IMAGINE THAT:

- You hold a relevant technical degree
- You have documented experience with infrastructure, support and vendor management
- You have been part of a start-up or fast-growing company
- You are structured, service minded and result- and detail oriented
- You are proactive, independent, trustworthy and easy going

APPLY:

As we interview candidates continuously, we ask you to kindly send us your CV and application as soon as possible to job.dddm@ganni.com