



## CUSTOMER SUPPLY CHAIN MANAGER

We are looking for a Customer Supply Chain Manager to join our Customer Service & Logistics team.

We are looking for a professional who is passionate about Customer Supply Chain processes and driving improvements in a fast-paced environment. Someone who is ready to lead and develop relationships with our customers. For the right person this is a unique opportunity to join a fast growing fashion brand and a rapidly developing Customer Service and Logistics team. This is a key role in the Customer Service & Logistics team.

The position reports to Head of Customer Service & Logistics, and will be located at GANNI's headquarters in Copenhagen.

A Customer Supply Chain Manager at GANNI is:

- A fashion addict – with a natural interest in the international fashion scene
- A supply chain professional with a proactive approach to problem solving and decision making
- Able to lead change/improvements with customer satisfaction in focus
- Able to process newness and creative thinking into the Supply Chain
- Ambitious team player with passion for service and quality

Required skills and experience:

- University degree with minimum 3-5 years of relevant work experience related to Supply Chain and Customer Service
- Leadership experience and/or experience in project management
- Experience working in an international environment
- Strong communication skills and strong internal and external relationship management skills
- Strong analytical skills
- Tech savvy and preferably experience working with Navision

Responsibilities:

- Define and lead onboarding process of new customers
- Logistics contract and shipping manuals
- Define and communicate customer needs and transform them into action
- Lead development projects and special handling optimization
- KPI follow up
- EDI implementation for new customers
- Lead continuous customer relationship improvements
- Perform cost to service analyses
- Ad hoc tasks

To apply:

Please send your application and CV to [job.customerserviceandlogistics@ganni.com](mailto:job.customerserviceandlogistics@ganni.com). As we interview candidates continuously, we ask you to kindly send your application as soon as possible and no later than 31st December.

Please send any questions you may have for the position to Head of Customer Service & Logistics Karolin Stjerna at [karolin.stjerna@ganni.com](mailto:karolin.stjerna@ganni.com) or +45 27 79 36 76.

### ABOUT GANNI

GANNI is a Danish fashion company established in 2000. We create four annual collections including shoes and accessories. We operate 15 flagship stores in Denmark and Norway and a webshop with direct sales to 27 European countries. The brand is represented in more than 400 department stores and fashion shops around the world with sales in 20 countries.

# GANNI

Frederiksholms Kanal 4 / 1220 København K / Tlf: (+45) 3332 4457